## **Operations and Maintenance Assumptions**

This document contains the assumptions for the annual operating budget. The median aligns with the benchmarks listed on page 2 and the High and Low are +/- 20% from the Median.

## v. October 2016

October 2010	Annual Operations and Maintenance Budget										
	2018 \$ (median										
Benchmark Category	Category	Description	APPA)	High (+20%)	Low (-20%)						
17	Admin and General	Administrative and General Salarie	1,030,000	1,236,000	824,000						
17	Admin and General	Board	92,000	110,400	0 73,600						
17	Admin and General	Legal	623,000	747,600	498,400						
17	Admin and General	Insurance 919,000		1,102,800	735,200						
17	Admin and General	Insurance: Distribution Operations 92,000		110,400	73,600						
17	Admin and General	Office Supplies	92,000	110,400	73,600						
17	Admin and General	Audits	46,000	55,200	36,800						
17	Admin and General	Dues and NERC	92,000	110,400	73,600						
17	Admin and General	Allocation to city overhead	1,407,000	1,688,400	1,125,600						
17	Admin and General	Rental of Admin Facility	1,220,000	1,464,000	976,000						
17	Admin and General	Staff support	103,000	123,600	82,400						
5,716,000				-	-						
16	Customer Accounts	Software	46,000	55,200	36,800						
16	Customer Accounts	Staff Support	139,000	166,800	111,200						
16	Customer Accounts	Salaries, includes 35% loading	1,391,000	1,669,200	1,112,800						
16	Customer Service	Energy Rebates	3,034,000	3,640,800	2,427,200						
16	Customer Service	Energy Programs	1,652,000 1,982,		1,321,600						
16	Customer Service	Staff Support	53,000	63,600	42,400						
16	Customer Service	Salaries, includes 35% loading	527,000	632,400	421,600						
6,842,000			-	-	-						
14	Dispatch and Other	Software	46,000	55,200	36,800						
14	Dispatch and Other	Staff support	22,000	26,400	17,600						
14	Dispatch and Other	Salaries, includes 35% loading	224,000	268,800	179,200						
14	Distribution Maint	Materials	206,000	247,200	164,800						
14	Distribution Maint	Research and Development	228,000	273,600	182,400						
14	Distribution Ops	Software	46,000	- 55,200	36,800						
14	Distribution Ops	Meter Maintenance	20,000 24,000		16,000						
14	Distribution Ops	Fuel	46,000								
14	Distribution Ops	SCADA	110,000	132,000							
14	Distribution Ops	Staff Support	582,000	698,400	465,600						
14	Distribution Ops	Salaries, includes 35% loading	5,818,000	6,981,600	4,654,400						
7,348,000											
	Total		19,906,000	23,887,200	15,924,800						
	Property Tax Reimbursement	To other governmental entities	2,252,325								

Source of data: This data has been complied since 2007 from reports and studies completed by the city and consultants. Most recently, the data has been updated through comparison to peer utilities and checked through the American Public Power Association (APPA) benchmarks included in this document.

**APPA Benchmarks Document** 

Benchmark Comparison													
From APPA Report - 2013 Data - Updated August 18, 2016 -Benchmarks inflated to 2018 \$ from 2013 @ 2%  Distribution Operation and Maintenance Expense per Retail Customer (#14)													
Boulde	West				20,000-50,000 Customers								
Boulder Budget		Mean 1st		3rd	Mean 1st			3rd					
Total \$	\$/customer	Weighted	Quartile	Median	Quartile	Weighted	Quartile	Median	Quartile				
\$7,348,000	\$152.45	\$169	\$151	\$179	\$221	\$195	\$131	\$176	\$216				
	Ratio		1.01	0.85	0.69	0.78	1.16	0.87	0.70				
			0.90   1.01   0.85   0.69   0.78   1.16   0.87   0.70   peration and Maintenance Expenses per Circuit Mile (#15)										
Boulder Budget		West				20,000-50,000 Customers							
	Douider Dauget		1st		3rd	Mean	1st		3rd				
Total \$	\$/circuit mile	Mean Weighted	Quartile	Median	Quartile	Weighted	Quartile	Median	Quartile				
\$7,348,000	\$14,130.77	\$7,083	\$4,657	\$7,917	\$14,134	\$5,197	\$4,306	\$6,224	\$11,051				
R	Ratio		3.03	1.78	1.00	2.72	3.28	2.27	1.28				
Customer Accounting, Customer Service, and Sales Expense per Retail Customer (#16)													
Boulde	Boulder Budget		West				20,000-50,000 Customers						
		Mean	1st		3rd	Mean	1st		3rd				
Total \$	\$/customer	Weighted	Quartile	Median	Quartile	Weighted	Quartile	Median	Quartile				
\$6,842,000	\$141.95	\$160	\$70	\$94	\$138	\$87	\$47	\$70	\$118				
R	Ratio		2.04	1.51	1.03	1.63	2.99	2.04	1.20				
	Admin and General Expenses per Retail Customer (#17)												
Boulde	Boulder Budget		West			20,000-50,000 Customers							
		Mean	1st		3rd	Mean	1st		3rd				
Total \$	\$/customer	Weighted	Quartile	Median	Quartile	Weighted	Quartile	Median	Quartile				
\$5,716,000	\$118.59	\$146	\$134	\$176	\$247	\$185	\$102	\$158	\$198				
R	Ratio		0.89	0.68	0.48	0.64	1.17	0.75	0.60				
	Combi	ned Categorie	es #14,#16 a	nd #17 per l	Retail Custo	omer							
Boulde	Boulder Budget		West				20,000-50,000 Customers						
		Mean	1st		3rd	Mean	1st		3rd				
Total \$	\$/customer	Weighted	Quartile	Median	Quartile	Weighted	Quartile	Median	Quartile				
\$19,906,000	\$412.99	\$475	\$354	\$448	\$606	\$468	\$280	\$403	\$532				
Ratio		0.87	1.17	0.92	0.68	0.88	1.47	1.02	0.78				